

Flexible dual choice program: monthly switching feature



We'll do whatever it takes and then some.

The flexibility to choose the plan you need

When it comes to dental health plans, you want benefits that fit the needs of you and your family. With Delta Dental's flexible dual choice program, you have a choice between two plans.

“Dual choice” means you have a choice of two dental plans: Delta Dental PPOSM or DeltaCare[®] USA. You can choose either DeltaCare USA or Delta Dental PPO when you enroll. If you change your mind, you have the option of switching from one plan to another.

How does a flexible dual choice program work?

Using your flexible dual choice program is easy. Keep these quick tips in mind:

- You may choose to switch by calling toll-free 866-225-1112. Call this number only for switching your plan. For all other inquiries, refer to Delta Dental's website or the Customer Service phone numbers listed in your enrollment materials.
- You may switch as often as once a month.
- If you call by the 15th of the month, your change of enrollment is effective the first day of the following month.
- Dependents are switched automatically with the primary enrollee.
- You may not switch if you or your dependents are in the middle of a course of dental treatment, including orthodontic treatment.

Switch your plan



You may choose to switch by calling toll-free 866-225-1112 by the 15th of the month.

This is not a complete description of these dental plans, but both programs are further described in your enrollment materials. Please review your Evidence of Coverage, Summary Plan Description or Group Dental Service Contract for specific details.

WE KEEP YOU SMILING®

Why do 54 million enrollees trust their smiles to Delta Dental?

- More dentists
- Simpler process
- Less out-of-pocket

deltadentalins.com

DeltaCare USA is our prepaid plan that features set copayments, no annual deductibles and no maximums for covered benefits. In most states, enrollees must select a primary care dentist in the DeltaCare USA network from whom they receive treatment as in a traditional DHMO. In some states, DeltaCare USA is offered as an open access plan where enrollees can obtain treatment from any licensed dentist; however, deductibles and maximums may be applied to out-of-network treatment.

Delta Dental PPOSM is underwritten by Delta Dental Insurance Company in AL, DC, FL, GA, LA, MS, MT, NV and UT and by not-for-profit dental service companies in these states: CA – Delta Dental of California, PA, MD – Delta Dental of Pennsylvania, NY – Delta Dental of New York, DE – Delta Dental of Delaware, WV – Delta Dental of West Virginia. In Texas, Delta Dental Insurance Company provides a Dental Provider Organization (DPO) plan.

DeltaCare[®] USA is underwritten in these states by these entities: AL – Alpha Dental of Alabama, Inc.; AZ – Alpha Dental of Arizona, Inc.; CA – Delta Dental of California; AR, CO, IA, ME, MI, NC, NH, OK, OR, RI, SC, SD, WA, WI, WY – Dentegra Insurance Company; NH and VT – Dentegra Insurance Company of New England; AK, CT, DE, FL, GA, KS, LA, MS, MT, TN, WV and Washington, D.C. – Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX – Alpha Dental Programs, Inc.; NV – Alpha Dental of Nevada, Inc.; UT – Alpha Dental of Utah, Inc.; NM – Alpha Dental of New Mexico, Inc.; NY – Delta Dental of New York; PA – Delta Dental of Pennsylvania. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products.

How healthy is your smile? Take our online quizzes to find out!



Visit the Oral Health & Wellness section on deltadentalins.com to take the following quizzes:

- Dental Cavity Quiz
- Gum Disease Quiz

Questions about oral health?

If you've got questions about oral health, be sure to check out our website at deltadentalins.com for answers.

To help you and your family keep your smiles healthy, we've compiled an extensive library of articles on oral health topics from amalgam fillings to x-rays and just about every oral health topic in between.

Mouth-Body Connection

- Diabetes and oral health
- Heart disease and oral health
- Men's oral health
- Oral cancer
- Osteoporosis
- Pregnancy and oral health
- Stress and oral health
- Tobacco use and oral health

Preventive Care

- Brushing and flossing
- Dental cleanings
- Fighting bad breath
- Fluoride
- Nutrition and oral health
- Choosing and caring for your toothbrush

Emergency Care

- Dental care when traveling
- Handling dental emergencies

Kids & Teens

- Baby bottle tooth decay
- Children's oral health
- Eating disorders
- Teens' oral health

Seniors

- Dental care of Alzheimer's patients
- Dentures
- Seniors' oral health

Dental Treatments

- Amalgam and resin fillings
- Braces
- Dental implants
- Dental x-rays
- Sealants

Conditions

- Dry mouth
- Mouth sores
- Sensitive teeth
- TMJ